

February 1, 2010



**Notice to
Owners & Residents
CIELO
Over-Use of Soap**

Real Estate Management Services

15th Floor, Granville Square
200 Granville Street
Vancouver, B.C.
Canada V6C 2R6
Telephone: 604.681.4111
Facsimile: 604.681.2911
www.colliers.com

Residents are advised that the 6th floor has experienced soap back-up in the pipes from the use of excessive soap. Many people are unaware that they can whip up all the suds they need with only half the detergent they're using now. By using less, you'll be reducing harm to the environment as well as prolonging the lifespan of the pipes!

Washer manufacturers recommend that only HE (high efficiency) detergents be used in their front-load and high-efficiency washers, as they are low-sudsing and will therefore enable your laundry appliance to perform as it should.

HE detergents can readily be found where regular laundry soap is sold, just look for the 'HE' symbol the next time you shop. There is no difference in price for this particular type of detergent, nor is there any reduction in loads per container.

Using proper HE detergent for your high-efficiency low water washer will enable your laundry appliance to perform as it should.

For any further questions or concerns regarding this matter, please contact the undersigned in writing.

Sincerely,
COLLIERS MACAULAY NICOLLS INC.
Managing Agent

Dali Janic
Senior Property Manager, Residential Division
On behalf of the strata council for Strata Plan BCS 2555